

# **LANCASTER CITY HOUSING AUTHORITY**

## **MISSION STATEMENT**

The mission of the Lancaster City Housing Authority is to improve the quality of life consistent with local, commonwealth and federal statutes by:

- providing decent, safe, and sanitary housing for low and moderate income individuals and families, retired persons and the handicapped;
- recognizing the residents as our ultimate customer;
- fostering an increased supply of quality housing affordable to low and moderate income residents throughout Lancaster County;
- fostering development, ownership and successful management of housing;
- taking a comprehensive approach that goes beyond bricks and mortar, to build links to social service and economic development organizations, and to assist neighborhood residents and community organizations in creating successful neighborhoods;
- administering rental assistance and related programs which allow people to afford and access the widest range of housing opportunities, and
- providing support and referral services which enable families and individuals to comprehensively address their housing and social service needs and to become increasingly self-sufficient.